

Section 1: Getting Started

Step 1: Log In to Concur Travel

1 Logon to **Concur Travel** <u>https://app2.outtask.com/default.asp?host=www.elsol.com</u> Your login is your email address, your password is password (lowercase).

Section 2: Travel Center

- 1 Explore the **Home** section.
- 2 Explore the **Trip Library** section.
- 3 View the **Templates** section.
- 4 Familiarize yourself with the **Policy** section.
- 5 Explore the **Profile** section.
- 6 View the **Tools** section.

Section 3: Updating Your Travel Profile

Step 1: Change Your Password

- 1 On the **Travel Center** homepage, on the grey menu bar at the top of the screen, click **Profile**.
- 2 On the **Other Settings** menu on the left side of the page, click **Change Password**.
- 3 Enter your new password, and then click **Save**.

Step 2: Change your Time Zone, Date Format, or Language		
1	On the Travel Center homepage, on the grey menu bar at the top of the screen, click Profile .	
2	On the Other Settings menu on the left side of the page, click System Settings .	
3	On the System Settings page, update	

3 On the **System Settings** page, update the appropriate information, and then click **Save**.

Step 3: Update Your Personal Information

- 1 On the **Travel Center** homepage, on the grey menu bar at the top of the screen, click **Profile**.
- 2 On the **My Profile** page, update the appropriate information, and then click **Save**.

Step 4: Set up a Travel Arranger or Assistant

- 1 On the **Travel Center** homepage, on the grey menu bar at the top of the screen, click **Profile**.
- 2 At the top of the **Profile** screen, click

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Step 4: Set up a Travel Arranger or
Assistant

Assistants.

3 Click Add an Assistant to search for your assistant's last name.

Section 4: Make a Travel Reservation		
Step 1: Make a Flight Reservation		
1	Click the Flight tab at the left side of the screen.	
2	Select one of the following types of flight options:	
	Round Trip	
	One Way	
	Multi Segment	
3	In the Departure and Arrival City fields, enter the cities for your travel.	
4	Click in the Departure and Return date fields, and then select the appropriate dates	
5	If you need a car, select the Pick- up/Drop-off car at Airport checkbox.	
6	If you need a hotel, select the Find a Hotel checkbox.	
7	Click Search for Flights By to view the flight results by Price or by Schedule.	



Section 4: Make a Travel Reservation		
Step 1: Make a Flight Reservation		
8	Click Search.	
9	After you choose your flight, click Select Seat next to the flight.	
10	Select any green (unoccupied) seat and position the cursor over a seat to see the seat number.	
11	Click the appropriate seat to select it.	
12	Click Reserve to select your airfare.	

Step 2: Select a Car

- 1 If you specified that you need a car on the **Flight** tab, you will see car results for the car search.
- 2 Select the appropriate rental car, and then click **Reserve**.

Step 3: Select a Hotel

1 To filter by hotel chain, click **Hotel Chain**, and then select the chains you want to view.

Note: If you selected the **Find a Hotel** option on the **Flight** tab, the hotel results are displayed after you choose your rental car.

2	To filter by hotel amenities, click Hotel Amenities , and then select the appropriate amenity options.
3	Click Map of Hotels in the upper right corner of the page to view a map of the location you selected and the nearby hotels.
4	Click Info for a specific hotel to find more detailed information for the hotel.
5	When you are ready to reserve your hotel room, click Reserve for the appropriate rate and hotel.
6	Click Next.
7	Enter your trip information in the Trip Name and Trip Description fields.
8	Click Next to finalize your reservation.

Section 5: Cancel or Change an Airline, Car Rental, or Hotel Reservation

- 1 On the **Upcoming Trips** tab, click the name of the trip.
- 2 Click Change Trip (add car or hotel)
- From the Itinerary, choose:
 Change Seat
 Change Flight to change your day or time for travel you cannot change the airline.
 - Change or cancel car rental

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Change or cancel hotel

4 To cancel your entire trip, click **Cancel** from the menu.

HINT: If the status of the trip says **Ticketed**, you cannot change or cancel your flight, you must call your travel agent.